

MASTER TERMS

1. BACKGROUND

The Supplier and the Customer have reached an Agreement on the fulfilment of Services as they are stipulated in the Master Contract and its annexes.

The Supplier and the Customer hereby agreed upon the following general terms and conditions, which form an integral part of the Agreement and are applicable for all Agreements entered between the Customer and Supplier or any of its affiliates.

2. DEFINITIONS

When written with a capitalized first letter the following terms shall, for the purpose of the Agreement, be understood in accordance with their respective definitions below, regardless of if said terms are used in plural/singular or in their definite/indefinite forms.

1.1. Agreement

The agreement on delivery of products and/or provision of Services such as IT-management, IT operations, cloud services, communications services, project management or similar, as specified in the Master Contract and its annexes 1–6 (including these master terms) and the individual Service Specification.

1.2. Operational Environment

The technical equipment, including network components and software, that the Supplier utilizes to provide their Services, regardless of whether the Supplier, the Customer or a Third Party is privy to ownership of said equipment.

1.3. Confidential Information

Information contained in the Agreement, information on commerce, financial information, corporate/trade secrets, professional secrets, information on pricing, technical information, information on customers and employees, other information pertaining to the business, the Agreement or business plans of a Party or a Party's group of companies, information designated as confidential by a Party or information that the receiving Party reasonably ought to know should be considered confidential, as well as information subject to statutory secrecy. This definition applies to any and all such information, be it oral or written. This definition does not include:

- information that the receiving party knew prior to disclosure by the disclosing Party, through other means than having created or developed the information in question at the disclosing Party's request.
- information that was already in the public domain at the time of the disclosure, and this was not due to a breach of the Agreement, statutory secrecy or some other obligation on confidentiality, or;
- information which has been independently developed by people who have not had access to the confidential Information.

1.4. Customer

The Party (signatory of the Master Contract) purchasing a Service, as specified in the Agreement, from the Supplier.

1.5. Customer Data

Data or other information that the Customer puts at the Supplier's disposal for the fulfilment of a Service by the latter, as well as the results of the Supplier's usage of said data or information.

1.6. Customer Software

Software that the Customer holds ownership over or otherwise has the right to use.

1.7. Customer Equipment

Computers and other equipment that the Customer holds ownership over, leases or rents.

1.8. Supplier

Binerio Group AB (signatory of the Master Contract) responsible for performing a Service in accordance with the Agreement.

1.9. Supplier Data

Data or other information that the Supplier puts at the Customer's disposal for the fulfilment of a Service by the former, as well as the results of the Supplier's or the Customer's usage of said data or information.

1.10. Supplier Software

Software that the Supplier holds ownership/copyright over or otherwise has the right to use.

1.11. Supplier Equipment

Computers, servers, infrastructure and other equipment that the Supplier holds ownership over, leases or rents.

1.12. Party

The Supplier or the Customer, referred to separately.

1.13. Parties

The Supplier and the Customer, referred to collectively.

1.14. Price List

List of prices made available to the Customer at their request, for the Supplier's performance of supplementary tasks in pursuit of fulfilment of the Agreement. The content of this list, including the stipulated prices, is subject to continuous revision and change. These revisions and changes are applicable per date they are made and presented to the Customer.

1.15. Service Level Agreement

Terms and conditions on levels for the provision of a Service, as specified in Annex 2 – Service Level Agreement.

1.16. Service

The service or services, as specified in Annex 1 – Services, and elaborated upon in the Service Specification, that the Supplier is to provide for the Customer.

1.17. Service Specification

The full specification on the contents of the Service agreed upon, together with the Supplier's price for providing them.

1.18. Third Party

A natural or legal person not Party to the Agreement.

Order of Precedence if/when conflicting Terms and conditions exist within this contract.

The Annexes will form an integral part of this Contract unless otherwise specified.

The following order of precedence shall apply:

- (1) any special or additional terms and conditions expressly agreed by the Parties
- (2) the relevant Annex's product- or service-specific terms and conditions
- (3) this Contract's Master Terms.

3 General rights and obligations

3.1 The Supplier shall deliver product(s) and/or provide the agreed Service in accordance with the provisions of the Agreement from the date of deployment of the Service. The delivery of products and/or provision of Services agreed upon follows from the Service Specification.

3.2 The Supplier shall fulfil their obligations according to the Agreement with the help of employees, consultants, subcontractors or other personnel that are qualified and competent for the purpose. The obligations shall be performed in a workmanlike manner. Unless otherwise stated in the Agreement, the Service shall be performed in accordance with the methods and standards normally used by the Supplier.

3.3 If the Supplier is made aware of circumstances that may delay or otherwise hamper the delivery of products or performance of a Service, the Supplier shall without unreasonable delay inform the Customer of these circumstances.

3.4 If the Customer is made aware of circumstances of importance for the performance of the Service, the Customer shall notify the Supplier of these circumstances.

3.5 The Customer shall provide such correct and necessary information on circumstances and conditions regarding the customer that may affect the delivery of products or the provision of Services.

3.6 The Customer shall fulfil their obligations under the Agreement with the help of members of staff that are competent and adequately trained for the required tasks.

3.7 The Customer shall be responsible for control and administration of user permissions to Customer Software and Customer Data, except regarding the Supplier's employees and unless otherwise has been agreed

3.8 The Supplier may use subcontractors for fulfilment of Services, wholly or in part (including installation).

3.9 When the Supplier deems it necessary, the Supplier has the right to change the allocation of IP addresses and announce restrictions regarding allocation and usage of IP addresses at the Supplier's disposal.

3.10 Supplier may, before or after this Agreement is signed, perform a credit assessment and refuse to sign or withdraw from the Agreement

4 Preparation and installation

4.1 Prior to the Supplier's provision of a Service, the Customer must carry out necessary preparations at the Customer's own expense in accordance with instructions provided by the Supplier. If preparations cannot be made by the Customer, these can potentially be carried out by the Supplier to an agreed fee.

4.2 The Supplier has the right to invoice the Customer for decommissioning and installation of equipment, at customers expense.

4.3 The performance of Services shall be undertaken on working days between 09:00 – 17:00 (9 am – 5 pm) unless otherwise has been agreed.

4.4 It is the responsibility of the Customer to ensure that relevant networks, cabling and connection points are available on site, and that monitors, computers, other required hardware and computer interfaces are available as instructed in writing.

4.5 The Customer shall make its facilities, equipment, software, information and everything else of importance available and accessible to the Supplier as required for carrying out the provision of a Service.

4.6 The Customer shall ensure that an adequately trained and competent member (or in relevant cases members) of their staff is available during installation and training.

4.7 The Customer shall, in relevant cases, ensure that Customer Equipment and Customer Software meet such technical standards as is required for the Supplier to be able to provide the Service. Upon the Supplier's request, the Customer shall promptly implement the changes needed so that these standards are met.

4.8 Unless otherwise has been agreed, the Customer guarantees, and shall ensure, that Customer Data, Customer Software and Customer Equipment is kept free from viruses, trojans, worms, spyware and other types of harmful software or code and will not cause harm to the Supplier, Supplier Data, Supplier Software or Supplier Equipment.

4.9 The Customer shall ensure there is an adequate insurance covering Customer Equipment, unless otherwise has been agreed. The Customer bears the risk for (and the Supplier has no obligation to obtain insurance for) Customer Equipment, Customer Software and Customer Data.

4.10 The Customer may not without prior written consent from the Supplier move or perform any operation on Supplier Equipment or change the Operational Environment. The Customer may not take any other action which negatively affects the Supplier's possibilities to provide the Service.

4.11 If the Customer takes actions, alternatively fails to take necessary actions, and this affects the Supplier's possibilities to provide the Service, the Supplier has the right to disconnect the parts of the Operational Environment that are affected and cease to provide the Service until the change has been resolved at the Customer's expense. The Customer shall pay compensation for the Service as if it were provided, despite the discontinued access to the Service.

4.12 Unless otherwise is agreed, the Customer shall be responsible for maintenance of (as well as addressing faults or deficiencies pertaining to) Customer Equipment and Customer Software.

4.13 The Supplier shall ensure that maintenance, which causes limited or no access to the Service, is carried out on time that the Supplier has notified the Customer of in advance with reasonable foresight.

4.14 If the Supplier is unable to start the planned installation as agreed due to the Customer's non-fulfilment of the preparations stated above, the Customer will be invoiced for all preparatory work including (but not necessarily limited to) travelling accommodation and the hourly rate of the potential subcontractor(s), together with an extra 20 % of these costs.

5 Delivery of products

5.1 Products shall be delivered in accordance with the trade term EXW (Ex Works) as it is understood within INCOTERMS 2020, unless the Customer has been informed otherwise by the Supplier in writing (e-mail included). The Customer's premises are to be approved for delivery by the Supplier prior to the delivery. Upon delivery, the Customer shall sign the freight note provided by the Supplier or by a Third Party on behalf of the Supplier.

5.2 The risk of loss of and damage to the products, or parts thereof, shall pass to the Consumer in accordance with the applicable trade term. The Supplier shall under no circumstances be held liable for damage to or loss of products inflicted during the delivery from the Supplier to the Customer's premises.

5.3 For any products ordered that cannot be returned or used for another project, the Customer will be charged 100 % of the cost and delivery of the product(s). If products have not been ordered but the project has started, the Supplier has the right to charge 10 % of the order value.

5.4 Delivery inspections shall be carried out by the Supplier on the agreed date of delivery. The delivery inspection is made together with the Customer and shall be approved by the Customer by signing a site acceptance document

6 Unpermitted usages

6.1 The Customer may not use a Service in violation of the Agreement, applicable law, good publicists practice or to promote illegal, offensive or morally/ethically inappropriate activities.

6.2 In case of violation of section 6.1, the Customer shall immediately make corrections at the Supplier's request. If the Customer does not comply with said request, the Supplier has the right to immediately discontinue the Service and use other legal remedies against the Customer.

6.3 In case of violation of section 6.1, the Customer shall compensate the Supplier for all potential damage (including, but not necessarily limited to, financial damage) that the violation has brought upon the Supplier.

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8 Terms on charges and payment

8.1 The Customer shall pay the compensation for the delivery of products and/or provision of Services specified under the Agreement. For additional services not included in the Agreement, the tariffs stipulated in the Price List shall be applicable.

8.2 Payments are made based on an invoice or, in relevant cases, in the way chosen through the Supplier's website. Payments shall be made at the latest thirty (30) days after the date of issue of the invoice, unless otherwise has been agreed.

8.3 Unless otherwise has been agreed, the invoice is to be made in accordance with the following:

- a) one-time charges and connection charges: when entering the Agreement.
- b) fixed monthly charges: monthly in advance (or per specific agreement); and
- c) variable charges: in arrears.

8.4 All charges are specified excluding VAT.

8.5 In case the Customer's payment is delayed, the Supplier may charge a fee of reminder as well as penalty interest always amounting to 8 % of the due amount plus the applicable reference rate.

8.6 If the Supplier fails, in part, to deliver a product and/or provide a Service, the Customer is not entitled to withhold payment pertaining to products or Services successfully delivered/provided.

8.7 In case of an unpaid due amount, the Supplier has the right to remit the matter to a collection agency and charge fees pertaining to reactivation of Services, reminder and collection.

8.9 Unless otherwise is agreed, the Supplier has the right to adjust the charges at any given time. The Customer shall be notified of such an adjustment at least thirty (30) days in advance.

8.10 The Supplier has the right to raise the charge immediately if the rise is attributable to a change in exchange/currency rates greater than 2 %, taxes, statutory obligations or other similar circumstances outside of the Supplier's control and which affect the Supplier's cost for providing the service.

8.11 The charges and prices in the Agreement are subject to annual indexation, calculated in accordance with the Supplier's routines to a minimum of 4 % at the Supplier's own discretion.

8.12 Temporary promotional prices do not affect the prices and charges under the Agreement.

8.13 If the Customer utilizes more resources than permitted under the Agreement, the Supplier has the right to charge the Customer for excess usage in accordance with the Price List.

8.14 The Supplier has the right to compensation for costs attributable to daily allowance, travelling, accommodation and the potential cost of hiring of subcontractors.

8.15 The Customer shall inform the Supplier if the address and other details for invoicing is changed. In relevant cases, this shall apply also for e-mail addresses that receive invoices.

8.16 The Customer shall notify the Supplier urgently if the Customer considers an invoice to be incorrect. Customer must make an objection against the invoice within seven (7) days from the date of issue at the latest. If the customer then presents reasonable grounds against the charged amount, the Supplier shall grant indulgence for payment of the disputed amount until the Parties have reached an agreement. If such an agreement cannot be reached within fourteen (14) days, each Party may initiate the procedures for dispute resolution specified under section below.

8.17 Regardless of an objection in accordance with section 8.16, the Customer is, in relevant cases, obliged to pay those of the Supplier's charges that are not subject to dispute.

9 Early termination, withholding of delivery of products and suspension of Service

9.1 If the Customer's payment is delayed, and the Supplier has reminded the Customer in writing to pay the due amount, the Supplier may withhold the delivery of product(s) and/or cease to provide the Service, after such a reminder in writing has been made, until the Customer has paid the due amount. The Supplier's cessation of delivery of products and/or provision of Services does not relieve the Customer from their obligation to pay the due amount under the Agreement.

9.2 A Party has the right to terminate the Agreement with immediate effect, in writing, if

- a) the other Party has breached its obligations under the Agreement, and not remedied the breach within thirty (30) days of receipt of a written request to do so;
- b) the other Party commits a material breach of the Agreement. The following violations shall always be considered to constitute a material breach of the Agreement:
 - A delay in payment for delivery of products or provision of Services exceeding thirty (30) days after the date of the issue of an invoice, as well as repeated cases of overdue

payment, unless the delay(s) in question arise(s) from such dispute as described in section 8.16

- Unpermitted usage as described in section 6.1, when the Customer fails to take such measures as described in section 6.2-6.3,
 - A violation of the terms on intellectual property as described in section 14,
 - A violation of the terms on non-solicitation as described in section 15,
 - A violation of the terms on confidentiality as described in section 16.
- c) the other Party suspends payment of its debt(s), enters negotiations regarding an arrangement with its creditors, discontinues its business, is subject to foreclosure, repossession, a winding up petition, company reconstruction or similar, enters into liquidation or an administrator is appointed regarding all or parts of the Party's assets, or if the Party otherwise can be considered insolvent.

9.3 If the Customer wishes to terminate the Agreement prematurely, or if a Party terminates the Agreement based on section (9.2) the Supplier has the right to compensation for products already delivered or Services already provided, in addition to interest according to section (8.5).

10 Consequences of termination of the Agreement

10.1 When the Agreement is terminated, the following shall apply:

- a) The Supplier have the option to provide instructions needed so that the Customer is able to perform the operations under the Agreement in their own capacity or with the help of another supplier.
- b) The Supplier shall, in relevant cases and per the Customer's request, return Customer Equipment and Customer Software to the Customer.
- c) The Customer shall, in relevant cases, return allocated IP addresses to the Supplier
- d) The Supplier shall be responsible for disconnecting the Service and, in relevant cases, for decommissioning and removal of Supplier Equipment that has been placed or installed at the Customer's facilities. For this purpose, the Customer shall ensure that the Supplier is granted access to said facilities to the extent it is necessary.

10.2 The obligations under sections a)-d) apply regardless of the cause of termination of the Agreement with the exception of material breach mentioned under 9.2.

10.3 The Supplier is entitled to compensation in accordance with the Price List for their fulfilment of the obligations under section 10.1 (a-d).

11 Changes to the delivery of products, Service or Agreement

11.1 Changes or additions to the Agreement shall be agreed upon in writing and signed by both parties in order to be applicable. This condition does not apply in the following cases:

- a) Changes or additions in the form of adjustment of charges for the delivery of products and/or provision of Services in accordance with section (8.9).
- b) Additional services that the Customer purchases from the Supplier's web shop.

11.2 The Supplier has the right to perform such changes in Supplier Equipment, Supplier Software and Supplier Data that are necessary for the Supplier to fulfil their obligations under the Agreement.

11.3 The Supplier always has the right to make changes to the Service and/or the Agreement if this is warranted by changes in applicable legislation, precedents from Swedish or European Union courts, orders from government authorities or other regulatory changes.

12 Redistribution of rights and obligations

12.1 The Supplier has the right to assign their rights and obligations under the Agreement, including the right to receive payment, to a Third Party without the Customer's prior approval. In such cases, the Supplier shall as soon as possible notify the Customer of the Third Party that has received said right; the Third Party in question shall thereafter be considered the legitimate creditor.

12.2 The Customer may not assign their rights and obligations under the Agreement to a Third Party without the Supplier's prior and written approval.

13 Faults, liability and damages

13.1 The delivery of a product and/or the provision of a Service is to be considered faulty if:

- the delivery and/or provision negatively deviates from the Service Specification, or;
- the delivery of a product and/or the provision of a Service has not been carried out in a workmanlike manner.

13.2 The Supplier is not responsible for faulty products and/or Services in the following cases:

- the fault does not affect the intended use of the product/Service and does not entail any inconvenience for the Customer;
- the fault is, wholly or to any degree, the consequence of the Customer's incorrect, inappropriate or prohibited use or installation of the product and/or Service;
- the product/Service has not been used in accordance with the Supplier's demands and quality standards;
- the product/Service has been subject to modifications, alterations or adaptations carried out by another Third Party than the Supplier's subcontractor(s), or without the written approval from the Supplier;

- the fault is the consequence of the Customer's use of Third Party equipment or software that has not been delivered by the Supplier or their subcontractor(s) or otherwise explicitly approved by the Supplier;
- the fault is due to the Customer's neglect on implementing such modifications, patches or corrections that are necessary in order for the Service to be used to its full extent, despite the Supplier having urged the Customer to do this;
- the fault is due to other negligence on the part of the Customer, their member(s) of staff or other hired personnel, or a Third Party for whom the Supplier is not responsible;
- the fault is attributable to incorrect or misleading information or data provided by the Customer or by a Third Person for whom the Supplier is not responsible;
- the fault is attributable to Customer Data, Customer Equipment or Customer Software, unless otherwise has been agreed;
- delay, disruption, defaulting or faulty delivery of data or a similar circumstance, that is not attributable to the Supplier's servers.

13.3 The Supplier shall, if deemed responsible, remedy a faulty product/Service by:

- taking measures to correct the fault(s), or;
- in the case of licensed software, by issuing a substitute or by giving directions for bypassing the fault(s);
- if the above is not a sufficient remedy, other remedies proposed by the Supplier, including exchange of a faulty product/Service for another corresponding product/Service free from faults.

13.4 The Customer shall accept the remedy proposed by the Supplier if the standards per the Service Specification are thereby met.

13.5 The Supplier's liability regarding service levels for the Service is limited to what is stipulated in the Service Level Agreement (Annex 2).

13.6 Unless otherwise is explicitly stipulated in the Agreement, neither Party shall be held liable by the other Party for indirect damages, including loss of profit/income, loss of opportunity, loss of data, consequential damages, third party damages or other general financial or business losses.

13.7 The Parties shall indemnify each other for all claims from a Third Party that arise from the Parties' own actions regarding the use of a product or Service and the execution of the Agreement. In the event of an indemnified claim, the following shall apply:

- the Party making the claim shall be the indemnitee and the Party liable for the claim shall be the indemnitor
- the indemnitee shall give official notice of the claim and cooperate in defense of the claim
- the indemnitor shall defend the claim as it sees fit and cooperate with the indemnitee
- the indemnitee shall retain the right to take over defense of the claim at their own expense

13.8 Aside from such cases as described in section 13.5, the Supplier's responsibility toward the Customer shall not under any circumstances exceed the remaining total value of the Agreement, based on the value of Services not yet provided and/or products not yet delivered.

13.9 The Supplier is not liable for damage to, or loss of information or other material stored or transferred through usage of the Service.

13.10 Aside from the obligations stipulated in Annex 6 – Data Protection Agreement, the Supplier is not to be held liable in the event that someone other than the Supplier obtains access to, destroys or distorts data or information stored in Customer Equipment or in a Third Party's computer system.

13.11 The Customer loses their right to invoke a claim on faults or damages if the claim is not presented to the Supplier in writing within one (1) month from the time when the fault or the cause of the damage was discovered or reasonably should have been discovered.

14 Intellectual property

14.1 All of the Supplier's intellectual property rights (and the intellectual property rights of the Supplier's potential subcontractor(s)), including but not limited to copyrights, trademarks and patents, that the Customer gets access to through the delivery of products and/or provision of Services, will remain the property of the Supplier and the subcontractor(s), respectively.

14.2 The Customer does not have the right to, on their own or through/in collaboration with a Third Party, modify, decompile, alter, decrypt, extract parts from or perform similar operations on Supplier Software without the Supplier's prior and written consent. This means e.g. that the Customer may not observe, scrutiny or test Supplier Software to establish the ideas and principles behind Supplier Software.

14.3 The Customer may not lend, lease, transfer or in another manner make Supplier Software available to a Third Party without the prior and written consent from the Supplier.

14.4 The Customer agrees that the Supplier may use the Customer's name and logo in marketing/promotional material, including but not limited to, web site, social media, printed material, Investor Relations (IR) and Press Releases (PR). This use is limited to indicate that the Customer is a customer to the Supplier and will not imply any other association or approval without the Customer's express written consent.

15 Non-solicitation

The Customer agrees not to employ or actively seek to employ a person who is or has been engaged in delivering a product or providing a Service, during the term of the Agreement and for a period of one (1) year thereafter.

16 Confidentiality

16.1 Each Party agrees to preserve the confidentiality of the other Party's Confidential Information to at least the same degree that it protects its own Confidential Information, and to not at any time disclose any Confidential Information to a Third Party.

16.2 No Party shall use the other Party's Confidential Information for any other purpose than to perform its obligations under the Agreement.

16.3 A Party may disclose the other Party's Confidential Information to the first mentioned Party's employees, officers, consultants, representatives or advisors that need such information for carrying out the obligations under the Agreement. The Party that grants said persons access to the other Party's Confidential Information shall ensure that these persons comply with the terms under section 16 and shall remain liable for any breach of section 16 committed by these persons.

16.4 A Party may disclose the other Party's Confidential Information to a court or government agency that has ordered such disclosure to be made, or if it is otherwise required by law.

16.5 The release of press statements and other public announcements regarding the Agreement must be approved by both Parties prior to being made. This does not apply if, and to the extent, a Party is obliged by law, other statutory regulations, or stock exchange rules to disclose information on the Agreement or transactions attributable to the Agreement. In the event of such an obligation, the obliged Party shall, to the extent it is possible, consult with the other Party before any information is disclosed.

16.6 Upon termination of the Agreement, each Party shall cease use of all documents and materials (and any copies thereof) containing, reflecting, incorporating or based on the other Party's Confidential Information, as well as dispose of such documents and materials. Upon such disposal of documents and materials, the disposing Party shall use the same method of disposal as is used for their own Confidential Information and certify to the other Party in writing that the requirements of this section 16.6 have been complied with.

16.7 The terms under section 16 shall apply without limitation in time and shall survive the fulfilment or termination of the Agreement.

17 Data protection

The Parties' terms on data protection and compliance with the General Data Protection Regulation (EU) 2016/679 are set out in Annex 6 – Data Protection Agreement.

18 Force majeure

18.1 A Party is exempt from liability and other sanctions under the Agreement, if the Party's compliance with the Agreement is prevented or seriously impaired by circumstances which that Party could not reasonably have prevented or foreseen. Circumstances that shall always be considered to exempt a Party from such liability and sanctions are:

- a) strikes, lockouts and other labor market disputes
- b) amended legislation, court precedent or authority regulations
- c) interventions from an authority or authorities for which the Party is not at fault
- d) fire, explosion, water damage or other such destructive events not attributable to said Party
- e) earthquakes, floods and other natural disasters
- f) epidemic or pandemic outbreaks
- g) war, mobilization or mass military conscription
- h) seizure of said Party's property for which the Party is not at fault
- i) trade or currency restrictions
- j) rebellions and riots
- k) general shortage of material
- l) restricted power supply
- m) faults or delay in deliveries on the part of partners and other Third Parties, caused by each such circumstance as described in this section.

18.2 A Party who wishes to invoke the exemption under section 18.1 shall immediately notify the other Party in writing.

18.3 If fulfilment of the Agreement is delayed more than three (3) months on the basis of such a circumstance that is described under section 18.1, each Party may terminate the Agreement in writing with immediate effect. Following such termination, the Supplier has a right to compensation for products already delivered and/or Services already provided.

19 Dispute resolution

19.1 Any disputes that arise from the Agreement shall primarily be addressed through negotiations in good faith between the Parties, aimed at resolution.

19.2 If negotiations are unsuccessful in resolving the dispute, it shall be resolved in a Swedish general court. The district court in Stockholm (Stockholms tingsrätt) shall be the competent first instance. The laws of Sweden shall apply and all proceedings shall be held in the Swedish language.

20 Notices

20.1 Notices and correspondence between the Parties pertaining to this Agreement shall be written and delivered by messenger, postal mail, or email through the contact information designated by the Parties in the Agreement, particularly in the Master Contract. The Parties shall keep each other notified of subsequent changes regarding their contact information.

21 Miscellaneous

21.1 The Agreement constitutes the Parties' total and entire regulation for the purpose of the Agreement. All potential written or oral commitments and promises that may have preceded the Agreement are hereby replaced by the contents and terms of the Agreement.

21.2 If one or more terms of the Agreement are deemed invalid or non-enforceable through a verdict from a court or other competent judicial body, the unaffected terms of the Agreement shall remain in full effect. In relevant cases, an enforceable term that mirrors the Parties' intentions shall replace the invalidated/non-enforceable term.

21.3 The Supplier's omission to enforce a particular term in the Agreement at any given time is not to be seen as an abstention from potential future enforcement of the term.